



FIRST MED[®]

Where Your Health Comes First

FirstMed has been established in Syria by a group of experienced professionals with a background in similar international companies.

VISION :

FirstMed's priority is to provide comprehensive medical care and services for all our clients.

FirstMed's principal objective is to satisfy and exceed our client's medical requirements, demands and expectations.

FirstMed will strive to develop long-term relationships and partnerships with clients and other companies and we will ensure a team of employees which is highly trained, experienced and motivated.



MISSION :

FirstMed will focus on the provision of a comprehensive portfolio of emergency and medical services through a wide range of activities.

FirstMed has a network of reliable medical facilities, which supply an integrated suite of medical services.



ACTIVITIES :

Round - the - clock call response :

covering both routine and emergency medical needs in urban and remote locations by specialist doctors and/or onsite doctors, on call 24/7; fully equipped and staffed ambulance mobilized to an emergency site within 10 minutes from receiving the initial call (or an ambulance stationed in dedicated location).

Readiness to transfer any patient by ICU ambulance from/to any location in Syria; Facilitating all types of medical services such as hospital admission, testing labs, x-rays, dental...



Local and international medical evacuation services :

FirstMed will conduct all medical evacuation from any location within Syria. In the event a medical evacuation becomes necessary, FirstMed seizes complete control, arranging medical care, logistic support and coordinating the evacuation process. A professional and efficient service is guaranteed at all times through carefully planned and executed procedures.



FirstMed can provide our client an aero-medical transfer by air ambulance and this will be carried out through our sister company First Aero Services -FAS-, which has agreements and contracts with international air ambulance operators around the world 24 hours a day 7 days a week bases. Any air medical evacuation shall comply with regulations and guidelines of the client. This service shall include arranging patient transfer by ground ambulance, hospital admission, attending physicians, all communication with the requested international medical facilities, ambulance aircraft availability, airport clearances, as well as in all cases, communicating with client personnel.



Medical Training Courses :

FirstMed provides Basic Life Support (BLS) courses; Advanced Life Support (ALS) courses; and Advanced Trauma Life Support (ATLS) courses according to international standards.



Health Programs :

FirstMed can tailor special health programs based on the nature of our clients' business and the lifestyle of their personnel.

These programs can include - but are not limited to - all of the following :

- 1 - Vaccination programs for all locals and expatriates.
- 2 - Pre-employment medical evaluation for all our clients' personnel.
- 3 - Post-illness or work-related incident fitness assessment.
- 4 - Periodic Hygiene inspection for all catering and sanitary locations, including water chemical and bacteriological analysis.
- 5 - Biosafety measures for any medical facility located in our clients places of work.



Health Risk Assessment :

Is arranged to ascertain any potential health risk to company staff.

Detailed information is gathered to evaluate possible impact on health including :

- 1 - Geographical location :
Temperature and climate, altitude, humidity, exposure to daylight, availability of local health services and facilities, potential for natural catastrophes.
- 2 - physical :
Noise, vibration, pressure, ionizing and non-ionizing radiation, thermal work environment, display screen equipment, ergonomics/manual handling, machinery, sharp objects, transportation.
- 3 - Chemical :
Toxic chemicals, dust and fumes, sensitizers, carcinogens.
- 4 - Biological :
Wildlife, sexually transmitted diseases, endemic/epidemic diseases, occupational illness from viruses/bacteria/parasites, food and drink, general hygiene.
- 5 - Psycho-social :
Isolation, communication problems, cultural, job design and organization, leisure and recreation, prostitution, stress, substance abuse, smoking.



Procurement and equipment supply :

FirstMed can supply medical equipment and medications needed for various purposes, such as AED machine, vehicle first aid kits, home and office first aid kits, fire blankets... In addition, FirstMed has broad experience in setting up high quality medical clinics at remote locations.



Providing medical personnel :

(doctors, medics)
if requested for special operations.



Any other kind of medical-related services requested by our clients.



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